



External Providers Communication/Acknowledgement

As a part of implementing AS9100 D and IATF16949:2016 at TORCO Inc., we request all our external providers (Suppliers) to be aware of and implement these requirements as applicable.

REQUIREMENTS

- 1 Adhere to all our Design & Development Control requests through ISO 9001 Design Disciplines
- 2 Please note the Products& Services to be performed as detailed in Purchase Order
- 3 Methods and Processes Indicated on Purchase Orders are to be followed Implicitly
- 4 Competence of Personnel Performing the Task to be Ascertained before start of the Job
- 5 Adhere to Special Requirements, Critical Items, or Key Characteristics or Drawings supplied with TORCO's Purchase Order
- 6 Perform all applicable Tests, Inspections & Verifications
- 7 Use of applicable Statistical Techniques for product acceptance and related instructions
- 8 Implementation of QMS/ISO 9001 Certification maintenance
- 9 Use of Customer Designated or Approved Provider as applicable
- 10 Obtain approval from TORCO on any Nonconformities requiring concession/deviation in a timely manner. No repairs permitted for Aerospace Items
- 11 Strictly Prevent use of counterfeit parts
- 12 Communicate all significant Changes to Processes/Products/Services to TORCO
- 13 Ensure understanding of TORCO's Flow down of Customer requirements and communicated to your suppliers as needed
- 14 Provide Test Specimens for Evaluation as needed for further Inspection or Audit
- 15 Retain Documented information for all items specified in this document
- 16 Retain Documented information on Process Validation and Revalidation from Torco
- 17 Allow TORCO, its Customers and Regulatory authorities for visits and documented information review
- 18 Performance Ratings will be determined Quarterly. Order may be withdrawn if Performance rating is below Acceptable levels
- 19 Ensure that all your employees are aware of:
 - a. Product/Service conformity requirements
 - b. Competence Requirements
 - c. Product Safety requirements
 - d. Importance of Ethical behavior
- 20 Second Party Audits will be performed with prior notice to ensure all above are being followed