



## External Providers Communication/Acknowledgement

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Approval: Plant. Op. Manager  
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As a part of implementing AS9100 D and IATF16949:2016 at TORCO Inc., we request all our external providers (Suppliers) to be aware of and implement these requirements as applicable.

#	Requirements
1	Adhere to all our Design & Development Control requests through ISO 9001 Design Disciplines
2	Please note the Products& Services to be performed as detailed in Purchase Order
3	Methods and Processes Indicated on Purchase Orders are to be followed Implicitly
4	Competence of Personnel Performing the Task to be Ascertained before start of the Job
5	Adhere to Special Requirements, Critical Items, or Key Characteristics or Drawings supplied with TORCO's Purchase Order
6	Perform all applicable Tests, Inspections & Verifications
7	Use of applicable Statistical Techniques for product acceptance and related instructions
8	Implementation of QMS/ISO 9001 Certification maintenance
9	Use of Customer Designated or Approved Provider as applicable
10	Obtain approval from TORCO on any Nonconformities requiring concession/deviation in a timely manner. No repairs permitted for Aerospace Items
11	Strictly Prevent use of counterfeit parts
12	Communicate all significant Changes to Processes/Products/Services to TORCO
13	Ensure understanding of TORCO's Flow down of Customer requirements and communicated to your suppliers as needed
14	Provide Test Specimens for Evaluation as needed for further Inspection or Audit
15	Retain Documented information for all items specified in this document
16	Retain Documented information on Process Validation and Revalidation from Torco
17	Allow TORCO, its Customers and Regulatory authorities for visits and documented information review
18	Performance Ratings will be determined Quarterly. Order may be withdrawn if Performance rating is below Acceptable levels
19	Ensure that all your employees are aware of: a. Product/Service conformity requirements b. Competence Requirements c. Product Safety requirements d. Importance of Ethical behavior
20	Second Party Audits will be performed with prior notice to ensure all above are being followed